

One-Year Parts and Two-Years Labor Limited Onsite Warranty  
(United States Only) Revised July 1, 2005

PARTS AND LABOR WARRANTY

United P.C., Inc. (United PC) manufactures its hardware products from parts and components that are new and unopened. United PC warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The warranty term is one year beginning on the date of invoice, as further described below.

Damage due to shipping the products to you is covered under this warranty. Otherwise, this warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by United PC, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by United PC.

This warranty does not cover any items that are in one or more of the following categories: software; accessories or parts added to a United PC system after the system is shipped from United PC; accessories or parts that are not installed by a United PC representative.

United PC will repair or replace products returned to a United PC store with like or similar products, after concluding that the products are defective. To request warranty service, you must call United PC within the warranty period. Refer to the United PC website (<http://www.united-pc.com>) to find the appropriate telephone number for obtaining customer assistance. If warranty service is required, United PC will setup an appointment (if product(s) fall under onsite coverage) with the customer for repair. If outside the onsite coverage, customer agrees to either pay a travel charge (\$20.00) or bring the product(s) to a United PC location for warranty service. For provisions of our onsite service contract covering your system, refer to the separate onsite service information listed below.

NOTE: United PC is not responsible for the data on your system. Prior to servicing or repairs, it is the customer's responsibility to backup any and all important data on the system. United PC is not responsible for lost or damaged data.

United PC owns all parts removed from repaired products. All parts removed from repaired products must be returned to United PC, or the customer agrees to pay the replacement cost of those product(s). United PC uses new and unopened parts made by various manufacturers in performing warranty repairs and building replacement products, unless specified by manufacturer. If United PC repairs or replaces a product, its warranty term is not extended.

LIMITED ONSITE SERVICE

United P.C., Inc. (United PC) provides onsite services as part of its standard warranty package. This coverage is limited to the Highlands County, Florida area and is not extendable. Onsite service performed outside of this area, but within fifty (50) miles of United PC's main office, located at 3535 US Highway 27 South, will receive a travel charge in the amount of \$20.00. Onsite service performed outside of the fifty (50) mile distance will receive a per mile charge of \$.80 (This rate is not fixed and can change at any time depending on economical conditions). Onsite services are only provided within the State of Florida.

United PC withholds the right to judge whether or not service can be performed onsite, or if the product(s) have to be brought to a United PC service area.

IF YOU HAVE ANY QUESTIONS OR CONCERNS ABOUT ANY OF THE INFORMATION THAT YOU HAVE READ IN THE ABOVE WARRANTY STATEMENT, PLEASE CONTACT A UNITED PC REPRESENTATIVE USING THE INFORMATION PROVIDED ON OUR WEB PAGE. THIS PAGE DOES NOT REPRESENT A LEGAL CONTRACT TO PERFORM ANY MEANS OF SERVICE. IT IS SOLELY FOR INFORMATIONAL PURPOSES ONLY. ANY ALTERATIONS OF THIS DOCUMENT WITHOUT THE WRITTEN CONSENT OF UNITED P.C., INC. ARE ILLEGAL AND CANNOT BE HELD AGAINST ANY PERSON OR COMPANY IN A COURT OF LAW.